



PROVIDER ALERT

Case Management for IBHP Members Transitioning from Hospitals and Residential Settings

May 15, 2021

Alert Summary: This provider alert is to clarify that non-duplicative case management and targeted care coordination can be provided to members that are transitioning from hospital and residential settings up to 180 days prior to discharge effective as of this alert date

Dear Provider,

This provider alert is to clarify that the State of Idaho supports Case Management and Targeted Care Coordination to be provided for members that are transitioning from Hospital or Residential settings.

Case Management and Targeted Care Coordination services (T1017) can now be provided to assist members in setting up and coordinating post-discharge services for the member. Case Management and Targeted Care Coordination services can now be provided up to 180 days prior to the member discharging out of the Hospital or Residential Setting.

Case Management and Targeted Care Coordination services cannot be duplicative of any services or activities that the member is already getting from any hospital or residential discharge coordinators. Case Managers and Targeted Care Coordinators should work collaboratively with the hospital or residential discharge coordinators to ensure that treatment goals are not duplicative. This expansion of case management will be reflected in upcoming changes to the Idaho Medicaid Supplemental Clinical Criteria and Provider Manual.

For additional information about Case Management and Targeted Care Coordination please refer to the Optum Idaho Provider Manual.

If you have any questions, please reach out to your Provider Relations Advocate.

Thank you,
The Optum Idaho Team